





DIGNITY

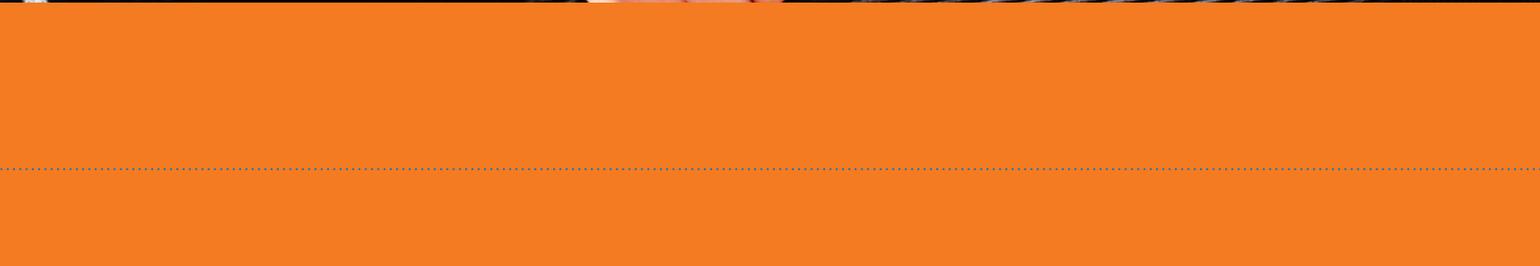
ACCESSIBLE

JEWISH FAMILY SERVICE CALGARY STRENGTHENS COMMUNITIES BY PROVIDING SOCIAL SERVICES TO INDIVIDUALS AND FAMILIES BASED ON THE JEWISH VALUES OF COMPASSION, SOCIAL JUSTICE AND IMPROVING THE WORLD.

EMPOWERING

CARING

COLLABORATIVE



# LETTER FROM THE EXECUTIVE DIRECTOR

Over the past year, Jewish Family Service Calgary's (JFSC) services and supports were focused on the key areas of mental health, aging well with dignity, and providing for food and shelter security to our community's most vulnerable citizens. JFSC has also expanded its services to Calgary's aging population of Holocaust Survivors, and was able to meet both, the growing needs of aging baby boomers, and the increased needs in shelter and nutrition of people suffering from complex mental health issues. JFSC could not have accomplished this without the support of the United Way of Calgary and Area, the United Jewish Appeal, The City of Calgary (through FCSS) and all of our private donors and funders noted in this Annual Report.

During this past year the governance, management practices, and JFSC's delivery of supports and services was put under a microscope by the Canadian Centre for Accreditation. The organization is most pleased to have been awarded a four year accreditation resulting from this important process. This accreditation assures our stakeholders that JFSC makes a substantial positive impact on the people we serve. The accreditation shows that JFSC follows best practices with impeccable ethics and high standards towards accomplishing our mission. The Community can rest assured that the social services provided by JFSC are amongst the best in Calgary.

During the past fiscal period, JFSC met its financial targets. This would not have been possible without the commitment and dedication of JFSC's board of directors and their efforts that resulted in raising over \$220,000 at our annual event and \$20,000 at our inaugural golf tournament. The JFSC board provides excellent governance to JFSC and works tirelessly to support the staff and management of the organization.

During the current fiscal year, we hope to be able to keep up with not only the steady growth in the requests for JFSC's supports and services, but also retain the staffing required to meet the ever increasing complexity of the nature of the social problems being presented to us. JFSC's staff team provides the best possible services and supports. It is their hard work that enables JFSC to reach its mission day in and day out. JFSC will continue to focus on the key areas of mental health, aging well with dignity and providing for food and shelter security. It is amongst our goals to increase the educational and awareness components to our services in the hopes of preventing social isolation of older adults and meeting our community's increasing needs for food, shelter, and mental health services.

Thank you for taking the time to read this annual report. It contains information that is reflective of the positive impact that JFSC has on those living in disadvantaged situations.

Marty Hornstein  
*Executive Director*



# LETTER FROM THE BOARD CHAIR

“Alberta jobless rate hits near-22-year high” , “Calgary Food Bank drastic rise in demand and first time users” , “More old than young: Major demographic shift has started to go global” . Bleak headlines underscore the challenges facing the social service industry and Jewish Family Service Calgary. Increased demand for services poses difficulties but also opportunities. This past year JFSC welcomed 26% more new clients seeking food assistance, 36% more new counselling recipients and served 72% more older adults. With ever increasing needs for basic support services and counselling, JFSC has recognized that the current business model may not be sustainable. The board of directors, senior management, and staff revisited our strategic plan at our annual board retreat in November. It is apparent that more emphasis needs to be placed on preventive programs and services. To this end, the agency has implemented a rapid intake system for counselling and expanded educational and early intervention programs pertaining to domestic violence and abuse. Enhancement of vocational services is needed. New collaborations are being explored with organizations such as the Calgary Jewish Family Loan Association.



Over the past year, the board of directors completed a number of board objectives highlighted by development of a reserve fund policy. The delivery of programs and services is reliant on a secure and predictable revenue stream. Fortunately our major funders have recognized this and have moved to multiyear contracts. The United Jewish Appeal of the Calgary Jewish Federation through the Program Allocation Committee has maintained generous funding levels for the next 2 years.

With the change in provincial government came a realization that finances for social enterprise have lagged. A substantial increase in funding through Family and Community Support Services has enabled JFSC to expand senior's services through "The Way In" program in collaboration with Carya, the Calgary Senior's Resource Society and the Calgary Chinese Elderly Citizen's Association.

The Claims Conference on Jewish Material Claims against Germany has entrusted JFSC with additional funds to enable survivors to continue to live with dignity in their own homes. The agency's Holocaust Survivor Homecare Program was recognized with the 2016 Kovod award at the annual AJFCA conference in San Diego.

The United Way of Calgary and Area has continued its generous support of JFSC with a contract through 2017. However, future dollars are not guaranteed as a new funding process has been initiated. The recent request for proposals for the "Healthy People Strong Communities Investment" recognizes that programs need to focus on prevention and early intervention especially for vulnerable populations. Successful programs must also demonstrate and measure impact. Management and staff at JFSC should be commended for completing a comprehensive exemplary RFP. We now await the outcome of the RFP process this fall.

This arduous process, and the successful completion of accreditation this past March, have ensured that JFSC remains at the forefront of the industry. These exercises have resulted in improved governance practices, which the board of directors has been engaged in. A board orientation policy with an update of the board policy manual and development of a board member diversity matrix were completed. The need to identify strengths and weaknesses of our board was highlighted by the departures of Gary Lifshits, Ben Grintuch and most recently, Danny Oppenheim, as we look to recruit new members. Their energy, wisdom and good humor will be missed. We have been fortunate to welcome Susan Dvorkin and Justin Charbonneau who bring talents for community engagement and financial acumen.

Participation in the Calgary Jewish Federation governance workshop, attendance at United Way sponsored and KPMG breakfast meetings and participation in Association of Jewish Family and Children Agency webinars and teleconferences has strengthened our board. Going forward, the board hopes to complete a more robust fundraising and communications strategy that will serve the agency given the economic and demographic changes facing our communities. We need to finalize a succession plan for senior staff and the board of directors. Additionally, we need to ensure the agency remains relevant. Is our vision and mission in line with community needs and stakeholders expectations? Can we measure the impact of the agency work in a meaningful reproducible way that rationally justifies the resources utilized? How can we engage our younger community members in our organization? These are the bigger challenges that the board hopes to deal with.

In spite of the daily doom and gloom of the news, we can take comfort in the fact that we are part of a most generous and caring community. The volunteers of our agency keep us strong. The overwhelming generous financial support from individuals and businesses allows our agency to continue to serve our clients with dignity and respect. The April fundraiser honoring Roz Steinberg was a huge success. At the time of this writing, the second annual Martin, Staniloff and Thal golf tournament is shaping up to surpass the inaugural event in participation and funds raised.

On behalf of the board of directors, thank you to all who continue to believe in our mission.

Stan Mayer MD

*Chair, Board of Directors  
Jewish Family Service Calgary*



# A STORY OF HOPE

The call came into Jewish Family Service Calgary (JFSC) – broken English, Russian accent, an 84-year-old widower who had recently moved to Canada from the former Soviet Union. While he was sponsored by his only daughter who lived in Calgary, he still felt lonely and depressed.

Mr. K was overwhelmed, trying to absorb everything about a new country. He felt lonely and depressed. It only got worse with his daughter's recent cancer diagnosis, now he was also dealing with her health issues.

The only solace he could find was going for long walks, sometimes for hours just to see if there were any resources for him and his family. One day he took Calgary Transit and heard a woman speaking Russian. He jumped at the opportunity to speak to her, and through their animated conversation she gave him JFSC's number.

A bilingual social worker from JFSC met with Mr. K, and his plight became even clearer. Besides facing loneliness, it was discovered that he had numerous health issues. At the age of 18 he had lost an arm in an accident, and his current prosthesis was not functioning properly, all but useless.

The language barrier had created a wall between Mr. K and the services he so desperately needed, but throughout the summer, life started to open up for Mr. K. JFSC invited him to social outings where he was introduced to other Russian speakers. These outings created connections and helped newcomers integrate to Calgary by providing them with opportunities to learn and experience Canadian life.

The social worker from JFSC helped Mr. K arrange doctor appointments as well as interpreting and completing forms that Mr. K could not have completed alone. She also advocated for Mr. K with Calgary Housing, as he had met a lovely lady, and started living together. The darkness that had enveloped Mr. K was gone . . . he had found a community, he had found love that transcended age.

In one of his visits with the prosthetic specialist he asked the social worker for a big favour that would make him happy and complete – to have a functional prosthetic arm. The worker smiled and told him that in the country he lives in now, everything is possible. Mr. K was in tears as he had never felt so much love and care.

Mr. K is securely and safely housed and enjoys increased health and wellness. He is even publishing short stories in the Russian newspaper. This story has no ending, as Mr. K has introduced his grandson to our community. He contributes by helping us to increase awareness through fundraising for ESL classes that many newcomers attend.

And to think it all started with the familiar sound of Russian being spoken on a Calgary C-Train.

# OUR IMPACT

THIS FISCAL YEAR WE TOUCHED THE LIVES OF 1000 INDIVIDUALS  
THANKS TO THE SUPPORT OF OUR MAJOR FUNDERS, DONORS,  
VOLUNTEERS, STAFF AND BOARD MEMBERS.



# 1000



## INDIVIDUALS HELPED

- 600** Older Adults
- 106** New Calgarians
- 174** Counselling Clients
- 132** Holocaust Survivors
  - 13** Received support for domestic violence
- 260** Participated in social outings
- 160** Received food assistance
  - 50** Attended ESL classes

# 650



## DONORS & FUNDERS

- 536** Holiday assistance packages
- \$10,000** in grocery gift cards
- 33** individuals received housing support
- 58** families enjoyed the Calgary Stampede

# 120



## VOLUNTEERS

- **4730** hours of support
- Weekly cultural programs for seniors
- Food pick-up & delivery
- Fundraising
- Admin support

# 25



## EMPLOYEES

Executive Director, Community Support Services, Counselling and Admin Teams strived to provide exceptional service.

# 16



## BOARD MEMBERS

- **930** hours of service
- Strategic Planning
- Fundraising

# DEPARTMENT UPDATES

## COUNSELLING, SHALOM BAYIT AND COMMUNITY SUPPORT SERVICES

By **Megan MacLeod**, Clinical Director and **Robyn Winograd**, Director of Community Support Services

JFSC recognizes the essential elements that contribute to the overall well-being of individuals, families and community, and offers interconnecting programs as a flexible, holistic response to meet client needs and build personal and community support networks.

**Clinical Counselling** was offered this year to 174 individuals as one of several services in our holistic approach to service provision. Our expected impact was for clients to gain improved mental health and well-being, knowledge, skills, and confidence. The benchmark for a positive outcome is 55-65% and this year 69% of our client sample achieved this.

Responding to our program evaluation survey, 78% of clients reported positively that they have learned more coping skills and methods to help them with their concerns, and were successful applying what they learned in counselling to their daily lives.

The **Shalom Bayit** area of service delivered 778 hours of service to 13 Jewish individuals and their families who were fleeing or living with domestic violence. Clients benefited from the support provided by personnel who understand the faith/cultural components, the dynamics of abuse, and the legal system. Our expected impact was that clients gain awareness, knowledge, and confidence. 100% of clients surveyed indicated they had increased confidence and knowledge regarding signs of abuse. 80% indicated they were in a better position to meet their needs independently in the future. Prevention and Education is a large component of Shalom Bayit. By providing evidence-based programs to more than 135 persons in the schools and camps to youth groups, service providers, and community leaders, we worked toward the desired individual and family impact as well as a community impact of increased informal support, continuity and quality of service, and healthy relationships. Participants surveyed reported 92% increase in confidence and knowledge gained.

**Community Support Services (CSS)** helped more than 800 individuals gain valuable social and community connections, improve their financial, housing, and food security situations, and receive the advocacy and support they required to navigate social systems. This included 160 clients and their families who received food packages, 260 older adults who participated in social outings, 132 Holocaust survivors, and 106 new Calgarians. Participants reported that they were in a better position to meet their needs independently in the future, with 95% reporting that they were satisfied with the services they received.

In summary, our outcomes and observations demonstrate that our services are having a positive impact on clients' lives. We see concrete signs that our work is having an impact at a community level as well. These successes help us move intentionally towards our agency vision of clients having increased quality of life, independence, and capacity to thrive.

---

# VOLUNTEERS

By **Larissa German**, Volunteer and Project Coordinator

When in October 2015, I joined the dynamic team of Jewish Family Service Calgary, I came across an energetic, well-bounded squad of volunteers. Currently, 120 volunteers actively support JFSC in its effort to provide social services to individuals and families based on Jewish values. We are going through a challenging period of time when more and more community members need support. That is why as a Volunteer and Project coordinator, I have been focusing on two main areas: to meet our clients' basic needs by providing them with food, and to keep their spirits up by involving them in our Jewish cultural programs.

JFSC's Operation Sustainance consists of the ongoing operation of Miriam's Well and the Kosher Food Pantry. Every week, our volunteers collect non-perishable food items that have been donated by community members to the JFSC blue bins at Oakridge Calgary CO-OP, the Calgary JCC, Glenmore Landing Safeway, and Bridlewood Sobeys. With the assistance of volunteers, we collect up to 500 lbs. of food from the Calgary Food Bank every week, and fresh produce donated by Chongo's Market every two weeks. Almost every month, the Soup Sisters from Temple B'nai Tikvah donate groceries and their time to make fresh soup for those JFSC clients who cannot cook for themselves. Volunteers also help a community member to shop for groceries, and deliver food to two families who are not able to pick it up by themselves.

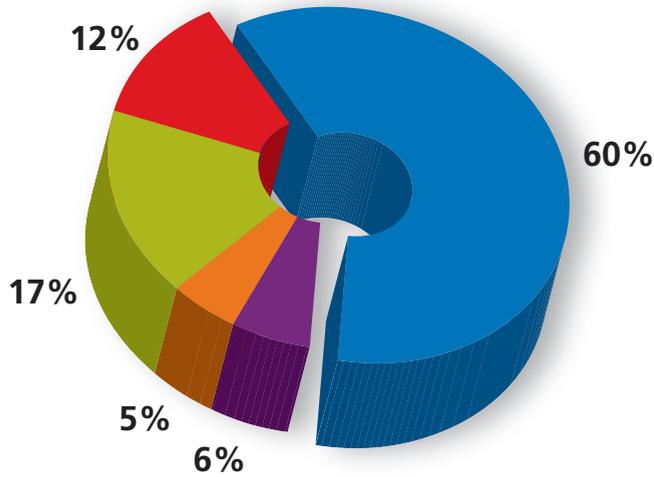
We have renewed JFSC's collaboration with the Calgary Poppy Fund and received several donations of food. On an ongoing basis, Grumans deli donates bread, salads, cooked meat, and pastries. Food drives that have been organized by other Calgary-based Jewish organizations such as JCC, JNF, CHW, JCFC, non-Jewish community associations like CKE CA, as well as food donations from community members, keep our clients' food security. We are very fortunate to receive grocery cards from Len and Faigel Shapiro and family, and Steve Kaganov. These allow for some of our hungry community members to shop for their own groceries.

Many more JFSC volunteers assist with the cultural programming at a number of seniors' residences, where close to 60 participants join in weekly Shabbat programs and various Jewish holiday celebrations. The programs include special treats and festive meals, as well as visits from artists, musicians, CJA students, and JFSC's own Voices Choir. Volunteers are also a great help at fundraising events, and four committed volunteers provide office support at our reception desk on a permanent basis, cheerfully greeting clients, taking phone calls, and assisting our staff.

Volunteers have contributed more than 4,700 hours of their time during the past year, but as the number of individuals that JFSC serves continues to grow, we are continuously looking for new volunteers to support our existing programs and to put into action new ideas.

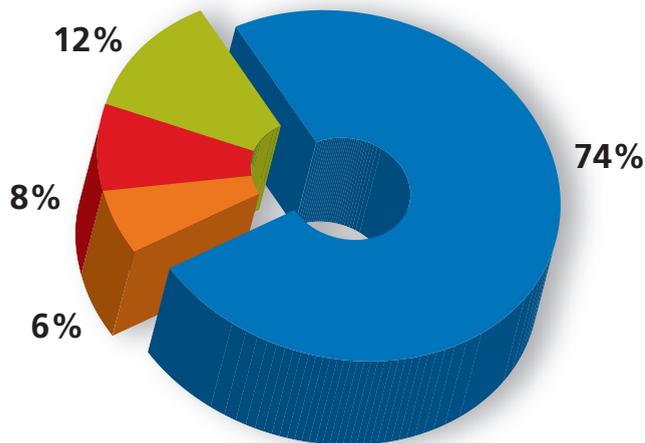
# REVENUE & EXPENSES

## INCOME June 2015 - May 2016



<b>60%</b> Grants	\$1,102,715.00
<b>12%</b> Donations	\$228,570.00
<b>17%</b> Fundraising	\$308,200.00
<b>5%</b> Fees for Service	\$93,700.00
<b>6%</b> Other Income	\$100,840.00

## EXPENSES June 2015 - May 2016



<b>74%</b> Payroll	\$1,353,600.00
<b>12%</b> Operating & Admin	\$225,400.00
<b>8%</b> Program Expenses	\$143,500.00
<b>6%</b> Other Expenses	\$93,700.00



# MAJOR DONORS

Randi & Bill Aaron  
Doreen Abugov  
Jack Adler  
Albert Bell Management Services Ltd  
Anonymous  
Jenny & Hy Belzberg  
Mimi & Ariel Breitman  
Calgary B'nai Brith Lodge #816  
Calgary CHW Centre  
Calgary Jewish Federation - UJA Campaign  
Calgary Winnipeg Club  
Canadian National Railway Company  
Justin Charbonneau  
Glenda & David Chetner  
City of Calgary -  
Family and Community Support Services  
Gertrude Cohos  
Kim & Peter Cohos  
Jean Constable  
Frank Cosman  
Hazel & Les Cosman  
Judy & Steele Curry  
Betty Claire & Billy Davids  
Nancy & Dennis Ditlove  
Linda & Grant Dudar  
Ruth & Norman Dvorkin & Susan Dvorkin  
Sandra & Dr. Haskel Eisner  
Lil Faider  
Joy & Max Feldman  
Darlene & Bill Foster  
Annette Friedman & Allan Kolinsky  
John Geib Professional Corp.  
Government of Alberta  
Sheila & Dr. Ralph Gurevitch  
David Halpern  
Jackie Halpern & Glenn Solomon  
Harry & Martha Cohen Foundation  
Highfield Development Ltd.  
Arlene & David Holmes  
Nate & Lily Horodezky Fund -  
Jewish Community Foundation of Calgary

Naomi Hyman  
Ann & Ralph Kalef Endowment Fund -  
Jewish Community Foundation of Calgary  
Barbara Joffe  
Steve Kaganov  
Liz & Ross Kaplan  
Ida & Barry Katz  
The Dianne & Irving Kipnes Foundation  
Lea & William Kohn  
Manny Krygier Ladides  
Larsen Family  
Law Investments Limited Partnership  
Leslie & Dr. Marvin Levant  
Kim & Terry Libin  
The Philip & Harriet Libin Family Foundation  
Laura & David Martin  
Norman & Beulah Martin Endowment Fund -  
Jewish Community Foundation of Calgary  
Sandy & Larry Martin  
Trish & Dr. Stan Mayer  
Milavsky Family Foundation  
Mountain Development Corp  
Madeline & Michael Nutik  
Sam Olschewski  
Cali & Adam Oppenheim  
Beth & Rob Ordman  
Sara Oshry  
Alex Osten  
Justice Marina Paperny & Dr. Shep Secter  
Myra & Maurice Paperny  
Raechelle & Lorne Paperny  
RBC Foundation  
Donna Riback  
Faith Riback  
Don Rigby  
Murray Robins  
Ronald P. Wolk Professional Corp.  
Felice & Dr. Ed Rosenbaum  
Corinne & Stephen Rosenfield  
Alex & Phyllis Rubin Endowment Fund -  
Jewish Community Foundation of Calgary

Larry Ruskin  
Solomon & Adelle Saper Endowment Fund -  
Jewish Community Foundation of Calgary  
Sandra & Harvey Secter  
Faigel Shapiro & Daughters Family Fund -  
Jewish Community Foundation of Calgary  
Shilling Family Community Fund -  
Jewish Community Foundation of Calgary  
The Shtabsky Family  
Molly Shugarman  
Silverstone Family Community Fund -  
Jewish Community Foundation of Calgary  
Christine & Barry Slawsky  
Carey & Dr. Stan Smith  
Hilda & Dr. Len Smith  
Dr. Shelley Jane Spaner  
Spruce Meadows  
Deb & Marc Staniloff  
Tina & Dr. Larry Stanleigh  
Abby Steinberg  
Beth & Craig Steinberg  
Cari Steinberg & Robert van Duynhoven  
Dori-ann Steinberg & Dick Seville  
Rosslyn & Norman Steinberg  
Sam Switzer  
Wynne & Harvey Thal  
Evelyn Viner  
Bonnie & Victor Vogel  
Waterman Family  
Waterman Family Endowment Fund -  
Jewish Community Foundation of Calgary  
Fanny Wedro Charitable Fund -  
Jewish Community Foundation of Calgary  
Anne & Maurice Yacowar  
Zeisler Family Community Fund -  
Jewish Community Foundation of Calgary  
Helen & Leonard Zenith  
The Zivot Group of Companies

*We sincerely apologize to anyone who may have inadvertently been missed from our donor list.*

\*Deceased

# DONORS

Randi & Bill Aaron  
Karen & Dr. Brian Abrams  
Doreen Abugov  
Sheryl & Howard Ackman  
Jack Adler  
Sandy & Irvin Adler  
Sherry Adler-Perera & Dilan Perera  
Bill Aizanman  
Betty Alberstat  
Molly & Russ Albert  
Albert Bell Management Services Ltd  
Nily & Avram Alima  
Carol & Ray Allan  
Marilyn Anderson & Jim Ball  
Anonymous  
Deborah Anshell & Dr. Howard Shiffman  
Christine Armitage  
ATB Financial Corporate & Private Donations  
Atco Gas Employee Donation Program  
ATCO Power  
ATCO Power Employees  
Atco Sustainable Communities Inc  
Bonny & Dr. Eric Babins  
Malka Balaban  
Gerry Barron  
Jean & Richard Barron  
Linda & John Barron  
Marcie & Dr. Robert Barsky  
Debbie & Dr. Steven Baylin  
Lauren & Sam Bell  
Leona Bell  
Mona & Howard Bell  
Jenny & Hy Belzberg  
Ariella & Josh Benjamin  
Shoshanna & Zeev Berger  
Cheryl Bermack & Aaron Cohen  
Sheila Bermack  
Aaron Berman  
Claire & Ben Berman  
Esther Bernstein  
Sonia & David Bickman

Susan Binnington  
Oi-Man & Michael Birnbaum -  
United Way Donor Choice Program  
Emanouil Bias  
Randa Bloom  
Benjamin Bluman  
Wayne Bobroff  
Annabelle & Michael Bondar  
Debbie Bondar  
Marnie & Darren Bondar  
Bonnie Borins  
Tanya & Paul Braun  
Elena Braverman  
Mimi & Ariel Breitman  
Harriet & Richard Breslauer  
Sally & Cecil Breslauer  
Carol Brettschneider  
Rhoda & Ira Brickell  
Galina & Lev Briskin  
Annie Brodsky  
Nola & David Brodsky  
Sara & Peter Brodsky -  
United Way Donor Choice Program  
Judy Burke  
Jackie & David Busheikin  
Calgary B'nai Brith Lodge #816  
Calgary CHW Centre  
Calgary Health Trust  
Calgary Jewish Community Federation -  
UJA Plus Giving  
Calgary Jewish Federation -  
UJA Campaign  
Calgary Thunderbird Club  
Calgary Winnipeg Club  
Canadian National Railway Company  
Canyon Meadows Golf & Country Club  
Ethel Caplan  
Carya Society of Calgary  
Marcia Century  
Shirley & Al Chafetz  
Marilyn & Sheldon Chandler  
Characo Corporation

Justin Charbonneau  
Chase Products Co  
Arlein Chetner  
Glenda & David Chetner  
Judy Chetner  
Chevra Kadisha of Calgary  
Sharlene & Cam Christianson  
Alex Chulsky -  
United Way Donor Choice Program  
City of Calgary -  
Family and Community Support Services  
Anita & Myer Cohen  
Cheryl Cohen  
Clarice Cohen\*  
Eve & Morris Cohen  
Geneva Cohen  
Lisa & Dr. Rob Cohen  
Marla & Steven Cohen  
Shelley & Robert Cohen  
Gertrude Cohos  
Kim & Peter Cohos  
Jean Constable  
Copeman Healthcare Centre  
Rabbi Joshua Corber  
Mickaela Corenblum  
Sandra & Dr. Bernie Corenblum  
Hazel & Les Cosman  
Sandy & Frank Cosman  
Costco Wholesale Canada Ltd.  
Craimer-Samuels Family Fund -  
Jewish Community Foundation of Calgary  
Donna Crawford  
Judy & Steele Curry  
Alexandra & Harvey Cyngiser  
Ann & Morris Dancyger  
Betty Claire & Billy Davids  
Andrea & Laurence Davis  
Sydney Deitch  
Marion & Allan Deschamps  
Miriam Devins  
Susan Devins

*We sincerely apologize to anyone who may have inadvertently been missed from our donor list.*

\*Deceased

Arla Diamond  
Mim & Les Diamond  
Suzi & David Dil  
Nancy & Dennis Ditlove  
Wendy & Mark Ditlove  
Sara & Dr. Joel Doctor  
Michele Doctoroff & Ted Switzer  
Stephanie & Michael Dorchik  
Dorshei Tzedec Teen Philanthropy -  
Jewish Community Foundation of Calgary  
Faith & Jerry Dubisky  
Sheila & Dave Duckett  
Linda & Grant Dudar  
Delsie Dworkin  
Rose & Jack Edelson  
Jeff Eichler  
Steve Eichler-Field Law  
Lynn & Stan Eisenberg  
Marla & Cliff Eisenberg  
Sandra & Dr. Haskel Eisner  
Clyde Elford  
Nancy Ellis & Eric Steinberg  
Eva & Dr. Louis Epstein  
Estate of Aron Rubinger  
Estate of Martha Cohen  
Helen & Jeff Faber  
Reva Faber  
Sandra & Barney Faber  
Terrie Faber & Perry Gerwing  
Lil Faider  
Sabrina & Gary Fayerman  
Sophie Feingold  
Dorothy Feldman  
Joy & Max Feldman  
Joy & Max Feldman -  
United Way Donor Choice Program  
Libby & Harry Feldman  
Jeanette & Arnold Finkelstein  
Mara & Victor Finot  
Mary & Arthur Fishman  
Rosa Fishman  
Leo Flaman  
Nancy Flatters & Andrew Oppenheim  
Marilyn & Alec Fraiberg  
Megan Francisco -  
United Way Donor Choice Program

Ellen & Michael Freedman  
Mimi & Bill Freedman  
Josie Freidin  
Benny Freitag  
Annette Friedman & Allan Kolinsky  
Toba & Bill Friedman  
Toby Friedman  
Annice & Harvey Frish  
Andres Galindo  
Geib & Company  
Glenda Geisler  
Dena & Elliot Gelfand  
Jamie & Dr. Gary Gelfand  
Suzanne Gelmon  
Albina Gerov  
Myrna & Ron Ghitler  
Edwin Ginter  
Halley & Bruce Girvitz  
Reesa Girvitz  
Gizella Davis Real Estate Inc  
Harriet Glazer  
Peta Glezerson  
Louise Glin  
Fran Goldberg  
Sherry Goldenberg & Bruce Sawdon  
Shirley Goldberg  
Dr. Dan Goldstein  
Richard Goodis  
Sondra & George Goodman  
Government of Alberta  
Greenmar Family Foundation  
Gregory J. Forrest Professional Corp.  
Alyson & Barry Grobman  
Muriel & Arnold Grobman  
Therese & Charlie Groner  
Harold Gruman  
Grumans Catering  
Alli & Dr. Darryl Gurevitch  
Annabelle Gurevitch  
Cheryl & Dr. Jason Gurevitch  
Sheila & Dr. Ralph Gurevitch  
Avrona & Henry Gutman  
Ken Gutman  
David Halpern  
Debbie & Nelson Halpern  
Jackie Halpern & Glenn Solomon

Jackie & Hayim Hamborger  
Dorothy Hanson & Sheldon Shagal  
Zelda Hanson  
Becky Hapton  
Joyce Harder  
Hana & Gavriel Harel  
Harry & Martha Cohen Foundation  
Hartel Holding Co. Ltd.  
Naomi Hashman  
Nathan Hashman-ITSS  
Anita & Dennis Herman  
Vivian & Dr. Ben Herman  
Lil & Dr. Noel Hershfield  
Highfield Development Ltd.  
Carole Himal  
Eva & Gord Hoffman  
Leni & Dr. Burton Hoffman  
Linda & Dr. Barry Hoffman  
Arlene & David Holmes  
Arlene & David Holmes -  
United Way Donor Choice Program  
Terry & Marty Hornstein  
Nate & Lily Horodezky Fund -  
Jewish Community Foundation of Calgary  
Aviva & Howard Horwitz  
Siona & Joel Horwitz  
Howard Lowenstein Professional Corp.  
Roberta & Tom Hulmes  
Chelsey Hvingelby  
Naomi Hyman  
Myrna Ichelson  
Image Interpretation Technologies  
Susan & David Inhaber  
Steven Itzcovitch  
Sylvia Itzcovitch  
Magda & Albert Jablonka  
Bayla & David Jacobs  
Charlotte Jacobson  
Linda & Ron Jeffery  
Alexandra & Alan Jochelson  
Barbara Joffe  
Hal Joffe  
Joan Joffe  
Lily Joffe  
Mona Joffe  
Gail & Steve Johnson

*We sincerely apologize to anyone who may have inadvertently been missed from our donor list.*

\*Deceased

Alex Jozsa  
Steve Kaganov  
Frances & Stephen Kahn  
Frances Kalb  
The Ann & Ralph Kalef Endowment Fund -  
Jewish Community Foundation of Calgary  
Bonnie Kaplan  
Liz & Ross Kaplan  
Maureen & Joe Katchen  
Ida & Barry Katz  
Loti & Benny Katz  
Shirley Katz  
Katz Family  
Cheryl & Rob Kemp  
Stephen Kennedy  
Bev Kerr  
Eta Kerr  
Naomi Kerr  
Analiza Keyes  
Heather Khan  
Miriam & Avi Kicis  
The Dianne & Irving Kipnes Foundation  
Anna & Abe Kislik  
Moirra Klassen  
Doreen & Cecil Kline  
Reesa & Marty Kluner  
Konstantin Kogan  
Lea & Bill Kohn  
Fran Kolinsky  
Lazar Kouperman  
Janis & Brian Kowall  
Kowall Holdings  
Barb & Ron Krell  
Larissa & Isaak Kreyner  
Nelya Kreyner  
Deborah Krowitz  
Hannah & Miroslav Krtolica  
Debbie & Albert Krygier  
Manny Krygier Lapides  
Nicki & Cory Krygier  
Phyllis Krygier  
Rosalee & Saul Krygier  
Gail & Melvin Ksienski  
Sheila & Syd Labelle  
Muriel Lainof  
Larsen Family

Law Investments Limited Partnership  
Lyla Lebane  
Linda & Eric Lerner  
Lesuto Developments Inc  
Leslie & Dr. Marvin Levant  
Renee & Jeff Levine  
Carol & Mel Levitt  
Toto & Mort Levitt  
Helen Libenson  
Harriet & Phil Libin  
Jean Libin  
Kim & Terry Libin  
Stuart Libin  
The Philip & Harriet Libin Family Foundation  
Susan & Dr. Murray Lieberman  
Rochelle & Max Lipsman  
Dianne Lipton  
Saundra & Harold Lipton  
Steven Lipton  
Dalia Lirman Mabe & Horacio Groshaus  
Monica & Gustavo Lis  
Rose Lister  
Barb & Barry Litchinsky  
Jane Litwack  
Sheryl Livergant & Mark Shilling  
Lorne Price Professional Corp.  
Francie & Howard Lowenstein  
Liza Lyuber  
Megan MacLeod  
Louise & Adam Maerov  
Gail & Dr. Eli Markovich  
Brenda-Ann & Colin Marks  
Colin Marks - Canaccord Genuity  
Marriot Hotels of Canada  
Beulah Martin  
Lillian Martin  
Sandy & Larry Martin  
The Norman & Beulah Martin  
Endowment Fund -  
Jewish Community Foundation of Calgary  
Philip Mass  
Betty Mayer  
Trish & Dr. Stan Mayer  
Chana McKereghan  
McLean & Partners Wealth Management  
McLeod Law

Roslyn Mendelson & David Hodgins  
Jordan Metcalfe  
Myra & Alan Meyers  
Miriam Milavsky  
Gerry Miles  
Cheryl & Rob Milner  
Matilda & Leonid Mnushkin  
Charlene & Gerry Molotsky  
Harvey Monson  
Jessie & Dr. Walter Moscovitz  
Marilyn Moss  
Dr. Michele Moss  
Mountain Development Corp  
Robin Murphy  
Lila & Jacques Mydlarski  
Elaine & Stuart Myron  
Therese Nagler  
Ruth Nelson  
Mayor Naheed Nenshi  
Allan Nessick  
Danna & Dr. Len Numerow  
Madeline & Michael Nutik  
Mary Oliver  
Sam Olschewski-Remax First  
Lori & Arnold Olyan  
Cali & Adam Oppenheim  
Maria & Rob Oppenheim  
Roz & Danny Oppenheim  
Beth & Rob Ordman  
Mary & Dr. J.A. Ordman  
Sara Oshry  
Alex Osten  
Fira & Alexander Oussatinski  
Justice Marina Paperny & Dr. Shep Secter  
Myra & Maurice Paperny  
Raechelle & Lorne Paperny  
Wendy Paroyan  
Giezelle & Dr. Michael Pash  
Jane Patterson  
Elaine & Dr. Robert Paul  
Izak Paul  
Cathy & Richard Pearlman  
Frances Pearlman  
Dale Pepper  
Phil & Sebastian Coffee Roasters  
Shirley & Dan Philips

\*Deceased

*We sincerely apologize to anyone who may have inadvertently been missed from our donor list.*

Karen & Jamie Phillips  
Erna-May Pierce & Michael Robinson  
Esther & Sam Plucer  
Ron Plucer  
Susan & Myron Podlog  
Sylvia Polsky  
Edith Pomerance  
Phil Pomerance  
Clare Prasow  
Cynthia & David Prasow  
Beth & Dr. Lorne Price  
Sara & David Profis  
Jorda Promislow & Alan Rudakoff  
Quadrant Chartered Accountant  
David Quan  
Hope & Irwin Rajesky  
Lionel Ravvin  
RBC Foundation  
Rehab Solutions Physiotherapy Centre  
Donna Riback  
Faith Riback  
J.S. Richards  
Rebecca & Robert Richardson  
Terry & Don Richardson  
Sheila Riesenbergl  
Joan Robins  
Murray Robins  
Keith Rodgers  
Andria & Greg Rodin  
Gayla & Brian Rogers  
Agnes Romer Segal & Eliezer Segal  
Ronald P. Wolk Professional Corp.  
Barb & Irving Rootman  
Felice & Dr. Ed Rosenbaum  
Mona Rosenbaum  
Corinne & Stephen Rosenfield  
Irene & Dr. Stuart Ross  
Molly Ross  
Stephen Ross-Scotia McLeod  
Pam & Gerard Rostoker  
Karen & Dr. Sheldon Roth  
Carole & Dr. John Rothchild  
Royal Bank of Canada  
Prina & Dr. Mark Rubensohn  
The Alex & Phyllis Rubin Endowment Fund -  
Jewish Community Foundation of Calgary

The Estate of Aron Rubinger  
Dr. Ian Rubinstein  
Larry Ruskin  
Carol Ryder  
Debbie & Steve Ryder  
Sabine Ryder  
Stephanie & Dr. Brian Sacks  
Dr. Jaclyn Safran  
Leah Saltman  
The Solomon & Adelle Saper Endowment Fund -  
Jewish Community Foundation of Calgary  
Sharon & Allan Sattin  
Lili & Mark Scharf  
Scotia Private Banking  
Scotia Wealth Management  
Brenda & Hart Searle  
Ruth Secter  
Sandra & Harvey Secter  
Minnie Segal  
Dora Segall  
Beverly Shafran  
Evelyn & Phil Shapiro  
Faigel Shapiro & Daughters Family Fund -  
Jewish Community Foundation of Calgary  
Ruth Shapiro  
Jackie & Roy Shaw  
Bev & Larry Sheckter  
Miriam Sheckter  
Marilyn Sheftel  
Arnold Shell  
Arnold Sherman  
Betty Sherwood & Jim Casquenetle  
Cheryl & Bob Shiell  
Shilling Family Community Fund -  
Jewish Community Foundation of Calgary  
Svetlana Shklarov & Shel Laven  
Mara & Alexander Shkolnik  
Cheryl & Morley Shore  
Janet & Michael Shore  
The Shtabsky Family  
Michael Shugarman  
Molly Shugarman  
Florence Shustack  
Gail & Brian Sidorsky  
Hentze Signer  
Esther & Gary Silberg

Carol Silver & Sid Tolchinsky  
Deborah & Adam Silver  
Lisa & Markham Silver  
Andrea Silverstone  
Bev & Harvey Silverstone  
Silverstone Family Community Fund -  
Jewish Community Foundation of Calgary  
Marny & Bruce Simpson  
Adam Singer  
Karen Sklar  
Tillie Sklar  
Cody Slater  
Debra Slater  
Christine & Barry Slawsky  
Joan Smehoff  
Lori Smehoff  
Carey & Dr. Stan Smith  
Hilda & Dr. Len Smith  
Pat Smolensky  
Debby & Barry Smolkin  
Jackie & Terry Smorang  
Dr. Shelley Jane Spaner  
Sondra & Joe Spier  
Spruce Meadows  
Carla Staniloff  
Deb & Marc Staniloff  
Gail & Dr. Dean Stainiloff  
Sybil\* & Dr. Coleman\* Staniloff  
Tina & Dr. Larry Stanleigh  
Bob Steele  
Shoshanah & Cantor Alex Stein  
Abby Steinberg  
Anna & Jan Steinberg  
Beth & Craig Steinberg  
Cari Steinberg & Robert van Duynhoven  
Dori-ann Steinberg & Dick Seville  
Frances Steinberg  
Rosslyn & Norman Steinberg  
Risha Steinman  
Sondra St-Germain -  
United Way Donor Choice Program  
Edith Sugarman  
Sheila Sunderland  
Randall Svendsen  
Dr. Gary Swanson  
Jeanette & Dr. Harold Swanson

\*Deceased

*We sincerely apologize to anyone who may have inadvertently been missed from our donor list.*

Darlene Switzer-Foster & Bill Foster  
Helmi & Ron Switzer  
Ida & Sam Switzer  
Sam Switzer  
Sam & Ida Switzer Fund -  
Jewish Community Foundation of Calgary  
Shauna Switzer  
Deborah Sword  
Cheri Szereszewski  
Joan & David Taras  
Mary & Dr. Ken Taub  
Telus  
Wynne & Harvey Thal  
Travelodge Canada  
Cheryl & Les Treitz  
United Way of Calgary -  
Donor Choice Program  
Sima Veiner

Victor H. Vogel Professional Corporation  
Viewpoint Foundation  
Amanda Viner  
Evelyn Viner  
Fran Viner  
Lynn Viner & Mel Citrin  
Marsha & Ian Viner  
Bonnie & Vic Vogel  
Vogel LLP  
Kathie & Dr. Stephen Wainer  
Helen Walker  
Laurie Wasser  
Waterman Family  
The Waterman Family Endowment Fund -  
Jewish Community Foundation of Calgary  
Fanny Wedro Charitable Fund -  
Jewish Community Foundation of Calgary

Angela & Marc Weil  
Les Weinstein  
Miriam Weinstein  
Westcreek Developments  
Karen & Jay Westman  
Vivian & Richard Winestock  
Gloria & Lawrence Winton  
Wyndham Hotel Group  
Anne & Maurice Yacowar  
Marlene & Norman Yanofsky  
Linda & Dr. William Young  
Helen & Leonard Zenith  
Mark Zivot  
Rose Zivot  
Dr. Leonard Zybutz

*We sincerely apologize to anyone who may have inadvertently been missed from our donor list.*

\*Deceased



# THE JFSC FAMILY

## BOARD OF DIRECTORS

Stanley Mayer, MD	<i>Chair</i>
Craig O. Steinberg, LLB	<i>Past Chair</i>
Warren Book, BSc, CA	<i>Treasurer</i>
Lev Khitrine	<i>Secretary</i>
Max Feldman, B.Eng., MBA, DEP	<i>Chair Elect</i>
Lil Faider	
Peta Glezerson	
Jackie Halpern, QC. BA, LLB	
Brenda Lieberman	
Danny Oppenheim	
Beverly Silverstone, HBA, MSOD	
Lisa Thomson	
Melanie Trossman, MSW, RSW	
Arlene Viner-Holmes BSc, BCommHons	
Susan Dvorkin	
Justin Charbonneau, CFA, DMS, FCSI	

---

## HONORARY MEMBERS

Dr. Martha Cohen, z"l  
Dr. Judy Curry, PhD  
Dr. Raechelle Paperny, PhD, R. Psych  
Rosslyn Steinberg

---

## EXECUTIVE DIRECTOR

Marty Hornstein

The JFSC staff is comprised of the following teams and positions:

Executive Director  
Administrative Team  
Counselling Team  
Community Support Services Team





#420 5920 - 1A Street SW  
Calgary, AB T2H 0G3  
p: 403.287.3510  
f: 403.287.3735  
[www.jfsc.org](http://www.jfsc.org)

